New Richland Care Center
Caring and Sharing since 1975

DECEMBER 2019
New Richland Care Center
December 2019 Newsletter
From The Desk of the Administrator

Administrator’s musings:

We ARE now set up with Humana insurance. Interested people should look into it. We are also still working to get a VA contract. This is a work in process and hopefully we will have good news by next month.

The staff and I are reviewing ways to spend our current Gift and Memorial fund balance of $32,500. We have ordered several new bath chairs that will add comfort and safety for residents who are given baths/showers. Additional possible purchases we are considering include new bedside stands and furniture for resident rooms and, if funds remain, possibly new fireplaces and TVs in the central and small sitting areas. The focus will be the most resident benefit for the buck.

We recently took the safety pledge and signed up to participate with Minnesota Leading Age Safe Care for Seniors. You can find more information about this at https://www.leadingagemn.org/providers/safe-care-for-seniors/. Areas we are committed to include:

- Respect and Dignity – Always
- Speak up. Take Action
- A New Way of Thinking and Doing Things
- Quality Care and Services
- Improved Communication
- Enhanced Engagement

The goal is to make this facility as safe as possible for residents and who can argue with that.

We will be contracting with a consulting group to explore whether now would be a good time to build an Independent Housing / Assisted Living / Memory Care and/or remodel part of the Care Center to include a transitional care unit or to simply add more single rooms. I personally think it would be a good decision to vertically integrate by adding to our campus so we can refer back and forth as residents needs require and to keep folks in New Richland. When folks decide to seek IL or AL care in another community the concern is they may not return when they do need to be in a skilled setting. Since this will no doubt be a significant investment we want to get a professional review done first. We’ll see where this leads us.

We all look forward to the upcoming Christmas and New Year’s festivities in the next 35 days. Always such an exciting time of year. We look forward to seeing family members and friends come in to visit our residents as we know how good these visits are and how much our residents look forward to them.

Thank you to the resident families for trusting us with your loved ones and thank you staff for your hard work.

Chuck Ness, LNHA, MBA
Merry Christmas From Our Home To Yours

May You Have Many Blessings This Holiday Season

NRCC Staff

Jamie Abbott, Jeanee Adams, Mikayla Adams, Kristen Anderson,
Stacy Bailey, Hailey Brett, Tammy Busho, Madelyn Carstens,
Brenda Christensen, Hayley Darrington, Robin Doyle, Barbara Eggers,
Elizabeth English, Tracy English, Amy Ferber, Kathy Flor,
Liz Gruenhagen, Amber Hanson, Gail Hanson, Amber Harrison,
Brad Hartin, Cheryl Herbst, Chuck Hinkley, Marcia Hinz,
Angie Hoffman, Lisa Hovde, Cody Ingle, Sheldon Jensen, Jane Johnson,
Kathleen Jones, Alishya Knudsen, Kathy Knudson, Lavonne Krueger,
Tammy Krueger, Megan Kunz, Debra Markell, Sarah Marzinske,
Jamie Mcshane, Desiree Medrano, Destinee Meyer, Quincy Mickelson,
Ginger Mountin, Penni Mueller, Charles Ness, Patty Nino,
Cambria Nissen, Aaron Olson, Chance Olson, Venus Parks, Kyle Parr,
Diane Parrott, Paige Peterson, Heidi Price, Annie Prigge,
Jacquelyn Quezada, Maritza Quiroz, Bridget Retallick,
Naomi Retallick, Nora Retallick, Abby Reyerson, Paul Reyerson,
Susan Reyerson, Makenzi Rhoades, Linda RienDeau, Kelsey Roberts,
Cheryl Root, Karen Rustman, Amanda Ryan, Andrew Sanchez,
Rebecca Schauer, Jean Schumacher, Debra Shaw, Heather Shooltz,
Lexie Simon, Sarah Starman, Gloria Steele, Diane Stenzel, Lisa Sunding,
Dena Herbst-Tangen, Jane Tappe, Courtney Techau, Carrie Thompson,
Kelly Vanmaldeghem, Crystal Vanthomme, Salvacion Vonende,
Dana Wayne, and Kara Wilkenson.
ACTIVITY DEPARTMENT NEWS—

It seems November flew by, hope all of our readers had a Happy Thanksgiving!!

We have been busy decorating for the holidays and are continuing to do so as this article is being written. Thank You to all the families, staff and volunteers that have assisted with this task.

December will be a fun, exciting month at the Care Center. Be sure and review the Activity calendar, you are welcome to join us for any of the scheduled activities and events.

Also, starting with the New Year, we are looking at transitioning to emailing this newsletter to our readers. Those that aren’t able to receive emails may continue to receive the newsletter by mail. If you would prefer to have the newsletter emailed to you, please send your email address to: kflor@nrcarecenter.com

RESIDENT/FAMILY CHRISTMAS PARTY—PLEASE PLAN TO ATTEND—
The Resident/Family Christmas Party will be on Friday, December 20th at 2:00 PM. This event will take place in the Care Center’s Chapel/Activity Room areas. It is our hope that every resident will have a loved one here for the party and spend the afternoon with them. Also, we would like for you to provide a gift for your loved one that they will receive at this party, please provide a gift even if you are unable to attend. The gift can be placed under the Christmas tree in the Chapel, please make sure your loved ones name is on the gift and who it is from. If you have any questions, please call the Activity Department @ 507-471-4504. Thank you and enjoy the fast approaching holiday season.

Culinary News—You’re Invited

Please join us for a traditional Christmas Dinner at Noon on, Christmas Day, December 25th. Cost is $8.00 per person, please RSVP by Thursday, December 19th. At this time the menu is still being put together but will be posted in the Care Center by December 6th. You can reserve by picking up meal tickets at the Kitchen or Tammy’s office or call me, Brad Hartin at 507-417-4509. Thank You.
Social Services News

Clothing & Closets: With the holiday and all of us receiving new clothes, please make sure that your items have the name of the person on them, please do not just put the initials on them as we may have others just the same. Also if you bring some in, please take some home so the closets are not so full. We appreciate your help!

Family Gathering: We met on Tuesday, Nov. 19th to review the 2020 Rates, what this means and what the facility is looking at as far as the building maintenance, updates or any new items. Please see Chuck Ness, Administrator if you have questions about this and could not make our meeting.

Wardrobes/Drawers in the closets: As of 11/29/2019 we had to remove the drawers in each resident room due to a safety concern we have with all of our residents, we will get baskets to put in the area for the items that were stored in each drawer, so you may find items in these drawers were removed to another area or put where the drawer was. We have called a family member for each resident to share this information already. We have had concerns with people either leaving their drawers open or getting things out of the drawers and have fallen and the staff are not able to get into the room to assist the resident. We felt this was the best option to keep our residents safe.

Merry Christmas and Happy Holidays from Social Services
This month in the H.R. spotlight are ALL our staff here at NRCC!

This is just some of the staff that dressed up Halloween for our Residents. The residents are special to all of us and if we can put a smile on their face or made them laugh it’s worth it, no matter how silly we look!

**New Hires for November**

Cody Ingle – Culinary Asst.

Debra Shaw – Housekeeping

NRCC is currently hiring for C.N.A.’s part-time & full-time and LPN’s or RN’s
DECEMBER STAFF ANNIVERSARIES

TWO YEARS
Brenda Christensen

FIVE YEARS
Jamie Abbott

SEVEN YEARS
Susan Reyerson

FIFTEEN YEARS
Jane Johnson

TWENTY YEARS
Jean Schumacher

www.newrichlandcarecenter.com
E-mail your resident at: ccresidents@hotmail.com
To Contact Managers and Nurses: e-mail or call
Administrator: 507-417-4501—cness@nrcarecenter.com
Megan Kunz, Director of Nursing: 507-417-4507—mkunz@nrcarecenter.com
Penni Mueller, Social Services Director: 507-417-4503—pmueller@nrcarecenter.com
Susan Reyerson, Business Office Manager: 507-417-4502—sreyerson@nrcarecenter.com
Kathy Flor, Activity Director: 507-417-4504—kflor@nrcarecenter.com
Gloria Steele, MDS Coordinator: 507-417-4506—gsteele@nrcarecenter.com
Brad Hartin, Culinary Director: 507-417-4509—bhartin@nrcarecenter.com
Kyle Parr, 100 Hall Nurse Manager: 507-417-4010—kparr@nrcarecenter.com
Tammy Krueger, 200 Hall Nurse Manager: 507-417-4010—tkrueger@nrcarecenter.com
Paul Reyerson, EVS Director: 507-465-3292 EXT. 307—preyerson@nrcarecenter.com
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